

## How to Transition Your Business to Remote Work

Matt Bowman President, Thrive Agency

## Who is this guy?

#### Experience



#### President / Founder

Thrive Internet Marketing Agency
Oct 2005 – Present · 14 yrs 6 mos
Arlington, Texas

Thrive Internet Marketing Agency is a top-10-rated SEO agency, a Google Premier Partner, and on the Inc 5000 list.

#78

61% of marketers say improving SEO and growing their organic presence is their top inbound marketing priority. Thrive helps businesses understand and then maximize ROI for their digital marketing efforts.

Thrive Agency exists today, in an extremely competitive internet marketing industry ...see more



Thrive Camp 2020 - Elevating Excellence

#### Education



#### William Jewell College

Bachelor of Arts (B.A.), Organizational Communication

1999 - 2003

Activities and Societies: Soccer

#### Licenses & Certifications



#### **Eagle Scout**

Boy Scouts of America Issued Aug 1999 · No Expiration Date





- Thrive's story
- Tips for Business Leaders
- Tips for Employees
- Remote work toolbox

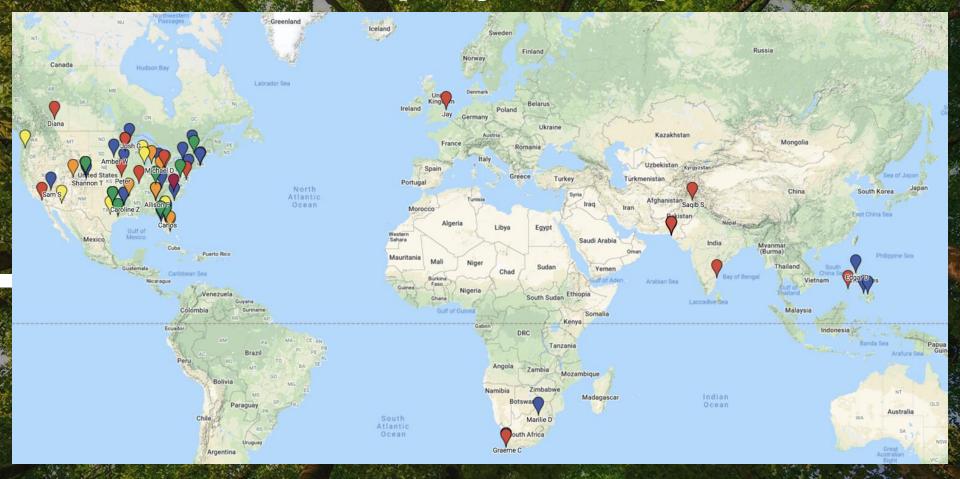




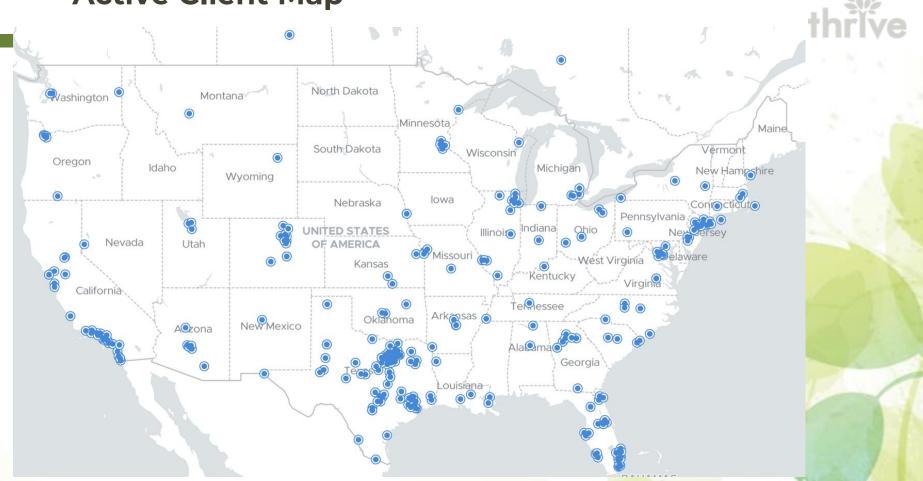
## Our Story...

## How we started working remotely

## **Employee Map**



**Active Client Map** 





- Business Leaders type "BL"
- Employees type "E"



## Remote Working Starts and Ends With...

## **TRUST & ACCOUNTABILITY**

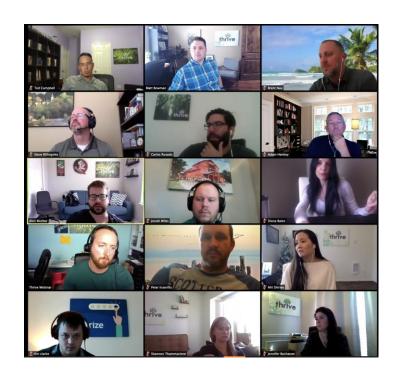
For Business Leaders



## Healthy People Make A Healthy Company



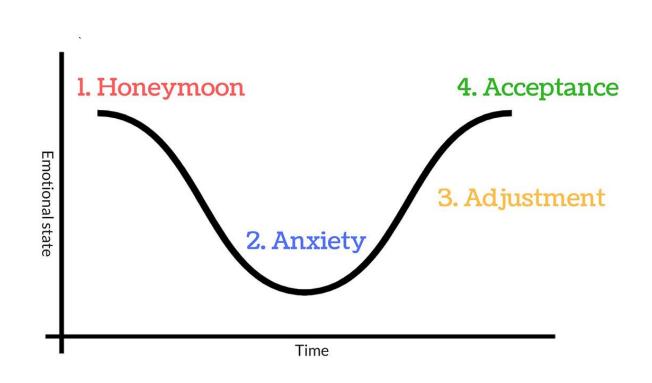
- More productive?
- Expanded talent pool
- No commute!
- Freedom over the corner office
- Quality of life over money
- Save on office space
  - o 1995 IBM saved \$1.9B



## Relationships outside of work are vital



## Remote work is like culture shock



## Families must adjust as much as the employee





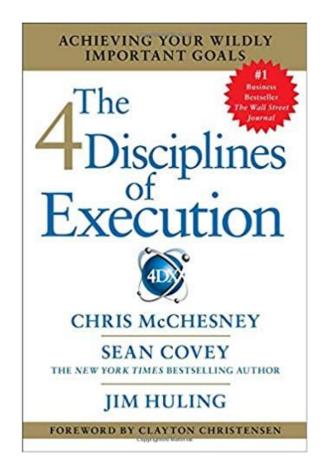
# Does each person on our team know what winning looks like to them?

**Trust & Accountability** 

For Business Leaders

## **Goals and Objectives**







## **Communication Cadence**

## **Trust & Accountability**

For Business Leaders



## **Daily Priorities**

- Beginning of Day Email
  - List of priorities
  - Sent to entire Pod and Manager
  - Awake and working
  - Entire team knows what others are working on
    - Could be replaced with a stand up meeting
- End of Day Email
  - o Productivity Score: 1-10
    - List of priorities completed
  - Sent to Manager



## **Other Virtual Meetings**

- Weekly sync with Manager
- Monthly All-Staff updates
- Content of these meetings is critical





## In-Person Connections Can't be Replaced

## **Human Connection**





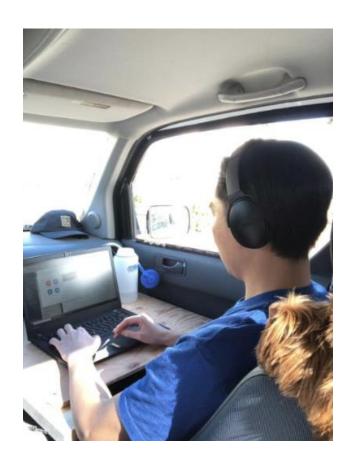


## Life as a Remote Worker



### **Remote Life**

- Build a routine
  - o Time, space, dress
- Maintain motivation
- Minimize distractions
- Change of scenery
- Family time





## How to collaborate remotely



### **Remote Collaboration**

- Thou shalt overlap
- Screen share
- Record meetings
- Shared drive
- What have you been working on?





## Stay Personally Connected





- Virtual lunches
- "No Work Allowed" chat channel
- Unplanned check-ins





## **Presentation is Key**

## Think about your background and lighting







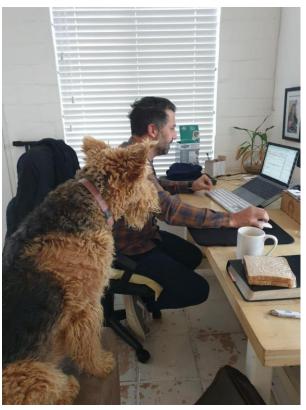
## Think about audio - Use Mute when not speaking





## Think about your pets







## Have a security plan

- Avoid public WiFi use personal hotspots instead
- Keep work data on work computers
- Keep your computer's security protection up-to-date
- Utilize secure WiFi, encrypted drives, antivirus, etc.
- Encrypt sensitive data
- Use a Password Vault and run a password audit
- Backup your data
- Don't open suspicious emails or links always check the email address of the sender
- Know where to go if your home internet goes down





## **Beware the Dragons**

- Isolation / Cabin Fever
- Working too much
  - Walk away / stopping point
- Invest in a good internet, desk, chair and multiple screens
- Diet & exercise





#### EMAIL / CALENDAR / PRODUCTIVITY:

- \*G-Suite
- · Microsoft 365

#### PROJECT MANAGEMENT:

- \*Teamwork
- ·\*Trello
- · Zoho Projects
- Basecamp

#### FILE SHARING:

- \*Google Drive
- Dropbox
- Box

#### PASSWORD PROTECTION:

- \*LastPass
- 1Password

#### VIDEO COMMUNICATION:

- · \*Zoom
- · Microsoft Teams
- Skype

#### **GROUP CHAT:**

- \*Google Hangouts
- \*Slack

### TIME-TRACKING:

- \*Teamwork
- Timesheet
- TimeDoctor

#### CRM

- · \*Zoho CRM
- Pipedrive

#### SCREEN CAPTURE

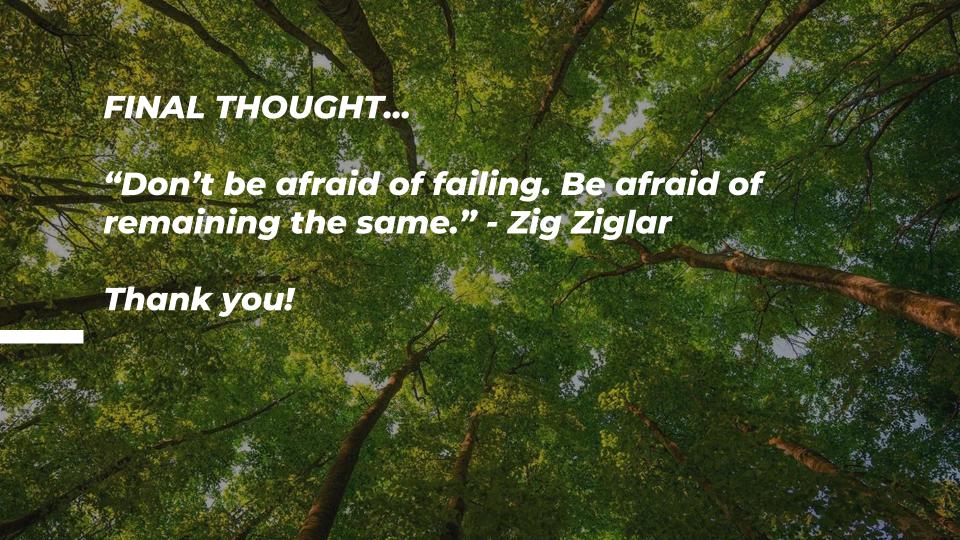
\*Snagit





Get us your email address and we can send you:

- Copy of this presentation
- Links to the microphone and headset that we've found work well
- Link to our Ultimate Guide to Remote Working
- PDF from our team Pros & Cons of remote working
- Free follow up call with someone on our team to talk about your specific situation





## Questions?



## **How to Transition Your Business to Remote Work**

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**THANK YOU!**